

2026-27

BROADWAY IN JACKSONVILLE

SUBSCRIBER INSIDER

"On behalf of FSCJ Artist Series Broadway in Jacksonville, we want to express our deepest gratitude! As a subscriber, you are a key part of the continued success of Broadway in Jacksonville. We are committed to presenting a well-rounded performing arts program and keeping you informed. Because of you – we are able to do just that!" Thank you again for your support and enjoy the season!"

-Milton A. Russos
Executive Director

TABLE OF CONTENTS

- VALUE
- TICKETS
- PARKING & SAFETY
- VIP THEATER CLUB



VALUE

Enjoy up to **15% OFF** on other FSCJ Artist Series Shows

-> Sign in via Account Login
-> Navigate to the Tickets page
-> Choose your seats and checkout

Your subscriber discount will be automatically applied

Ticket Insurance
on additional tickets purchased
Learn More

Receive **$1 OFF** concessions when you show your Artist Series tickets and use your VyStar debit/credit card

VIEW ALL PERFORMANCES

*(on staircase) Cayleigh Capaldi (Maria Rainer) with the von Trapp Children (l to r) Haddie Mac (Brigitta), Luciana VanDette (Gretl), Benjamin Stasiek (Kurt) Ruby Caramore (Marta), Ava Davis (Louisa), Eli Vander Griend (Friedrich), Ariana Ferch (Liesl) in The Sound of Music. Photo by Jeremy Daniel.



TICKETS

BENEFITS AND PROTECTION

UNDENIABLE PERKS

JULY 1
(June 29 for VIP)

SEAT CHANGE REQUESTS OPEN

→ Request seating changes & upgrades for your current subscription by calling our box office at (904) 632-5000

JULY 23

ADDITIONAL TICKETS & EXCHANGES

→ Look for the notification email from eClub@fscjartistseries.org or log into your account online to access additional Broadway in Jacksonville tickets starting on July 23

→ Flexibility to exchange tickets for another performance within the same show title

→ No fees are incurred prior to September 14, after then, a discounted rate of $2.50 will be applied per ticket

Best available seating at the time of a ticket exchange.

SHOWTIME

REPLACEMENT SERVICES

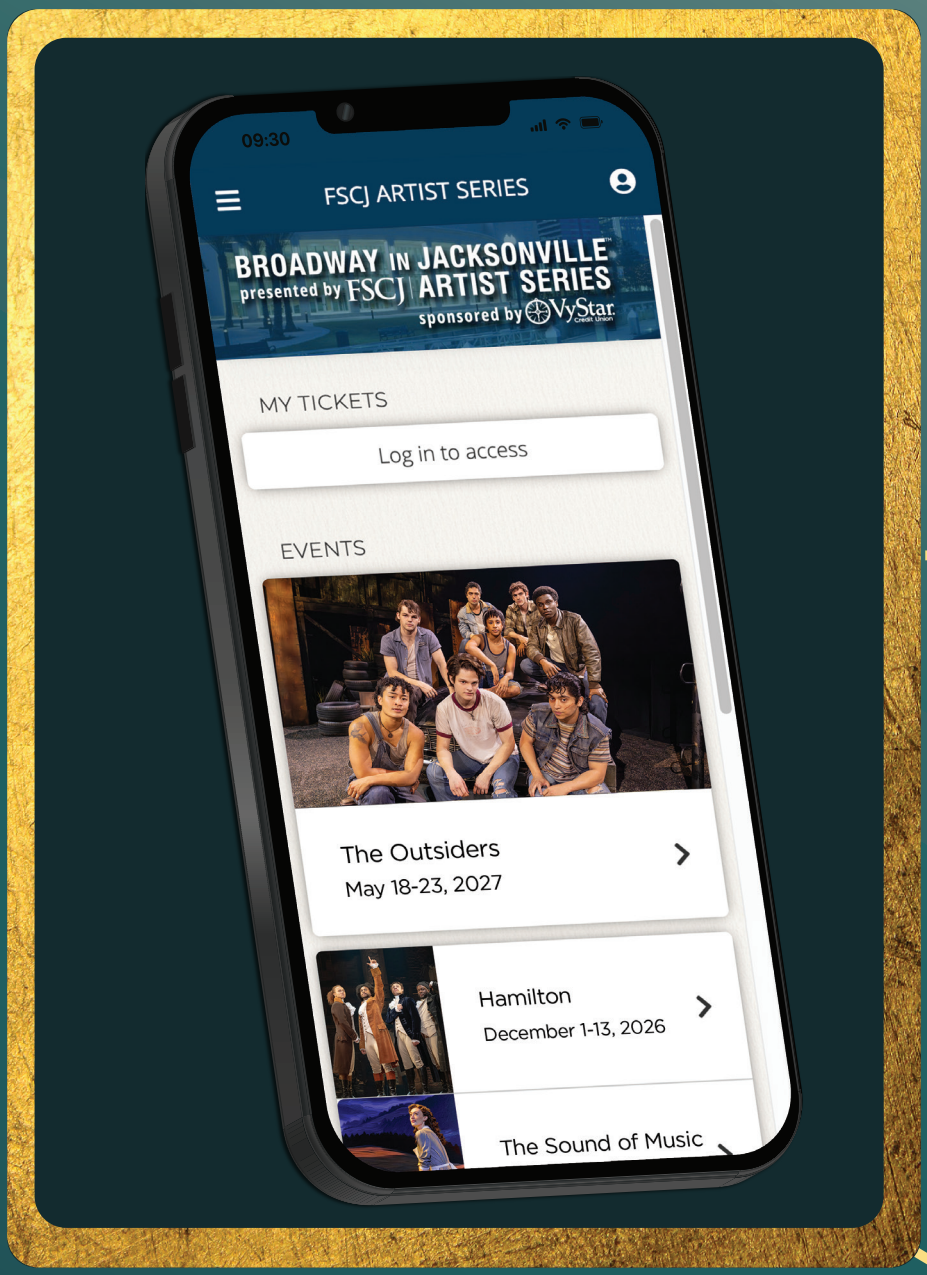
→ Lost tickets	**Visit our mobile app**
→ Reprinted tickets	Visit our will call at the theater on the night of your performance or call our box office ahead of time to request a replacement
→ Alternative pickup	Call our box office ahead of time to authorize an alternative pickup or forward tickets using our mobile app

DOWNLOAD OUR MOBILE APP

Get the best of Broadway and Beyond with the FSCJ Artist Series Mobile App!

Get all the info you need, all in one place.

- Easy access to your mobile tickets 24 hours prior to your performance
- Add mobile tickets to your Apple/Google digital wallet
- Transfer tickets to family or friends
- View upcoming events
- Get directions and parking information
- Explore accessible services before you attend
- Receive important show updates and special offers via push notification
- VIP Theater Club exclusive: access your VIP Membership card and add it to your digital wallet



SUBSCRIPTIONS

ACCESSIBILTY

PARKING

EVENTS & DINING

GET IT ON Google Play

Download on the App Store

PARKING + SAFETY

For ADA accessibility and special needs, visit our website at fscjartistseries.org/your-visit/accessibility or call (904) 632-5000.

Guests may drive into the front circular drive on Water Street to allow passengers to unload before parking. While the vehicle is being parked, the guest may wait at the Security desk on the right side of the lobby for their party.



PRE-PAID EVENT PARKING

Located just a short walk from the Jacksonville Center for the Performing Arts, the VyStar "Tower" Parking Garage offers convenient and secure parking for FSCJ Artist Series events. Subscribers can purchase prepaid parking for $10 up to 72 hours before a performance, while day-of-event parking is available for $15 (credit card only) while supplies last. The garage features on-site attendants, security cameras, multiple exits for easier departures, and mobile parking passes for added convenience. The garage opens two hours before each performance and remains open for 90 minutes after the event.

PATRON LEVEL CONTRIBUTORS

Patron-level contributors receive complimentary parking in the VyStar "Tower" Parking Garage for all FSCJ Artist Series performances. Complimentary parking will be added to your order by our Box Office team, including online purchases, and will typically appear in the FSCJ Artist Series app within 1-2 business days.
Parking passes can be accessed through the FSCJ Artist Series app or your online account. If you selected mail delivery, your parking passes will be included with your tickets. Upon arrival at the garage, simply present your parking pass to the attendant for scanning and entry.

VIP VALET PARKING

VIP VALET Parking passes will be included in the ticket packet for the top 5 categories of contributors: Advocates, Champions, Angels, Producers and Benefactors. VIP VALET parking is located at the Marriott Jacksonville Downtown.

ELEVATE YOUR SUBSCRIPTION PACKAGE

Join the VIP THEATER CLUB
for exclusive perks, including premium seats, valet parking, drink vouchers, and more. Benefits vary by membership tier.

EXPLORE MEMBERSHIPS

PREMIUM SEATING

ACCESS TO THE VIP LOUNGE

WHAT

The VIP Theater Club Lounge is a special "VIP Members Only" area offering full-service cash bar, complimentary hors d'oeuvres, and convenient restrooms for your exclusive use

WHEN

Open one hour pre-show (drinks only) and during intermission (food & drinks) for all Broadway Series performances-except for the second week of Hamilton (December 8-13, 2026).

WHERE

Overlooking the St. Johns River and adjacent to the Music Garden down the Riverfront hallway

WHY

Your contribution directly impacts the future success of Broadway in our community and is tax deductible to the extent allowed by law

Company - HAMILTON National Tour - (c) Joan Marcus 2024