

**When is HAMILTON coming to the Times-Union Center?**

March 17-29, 2020

**Where can I purchase tickets?**

Online at [fscjartistseries.org](http://fscjartistseries.org). If you purchase tickets from any other source, we cannot guarantee your seats. Tickets are not available for purchase by phone.

If you need ADA seating accommodations, please call the box office Monday-Friday 10 a.m. to 5 p.m. at (904)-632-5000.

**How much do tickets cost?**

Tickets range from \$111.50-\$267.50.\* A limited number of premium seats are available for \$419.50.\* For a full chart and map of price levels, see the bottom of this FAQ.

**I found tickets online that are twice as expensive as your listed ticket prices!**

Please note that [www.fscjartistseries.org](http://www.fscjartistseries.org) is the ONLY authorized source for HAMILTON tickets in Jacksonville. If you purchase tickets from any other source, we cannot guarantee your tickets.

**Is there a ticket limit?**

Yes- there is a four (4) ticket limit per household/account for HAMILTON.

**Are there group sales available if I want to purchase more than the ticket limit?**

We are not accepting group sales requests for HAMILTON.

**Will there be a lottery?**

There will be a lottery for this engagement - details will be available at a later date.

**Will more tickets be released later?**

Additional seats may be made available for sale closer to the engagement. Patrons are advised to join our Eclub to receive the most up to date information and check <https://www.fscjartistseries.org/> for late release tickets which may become available closer to the engagement.

**Can I get on a waiting list for tickets?**

There is no waiting list for HAMILTON tickets.

**What if I can't attend my purchased performance?**

Since all sales are final, we are unable to offer refunds or exchanges. Be sure to check the following information before completing your purchase: show title, day, date, time of performance, and number of tickets.

**Are there any discounts available?**

There are no discounts for HAMILTON.

**What is the running time for HAMILTON?**

Running time is 2 hours and 45 minutes including intermission.

**Is there an age recommendation?**

Hamilton is recommended for ages 10+. The show contains some strong language. Every patron, regardless of age, must have a ticket.

**Is the original Broadway cast performing in the tour?**

The Jacksonville production of HAMILTON is part of the national tour. Casting for the tour reflects the same talent, attention to detail and high quality as the Broadway production. We encourage you to check out HAMILTON's tour schedule at [the official HAMILTON page](https://hamiltonmusical.com/us-tour/).

For more information about the cast in this U.S. tour, visit <https://hamiltonmusical.com/us-tour/>

**Will there be an ASL performances?**

Yes, the signed interpreted performance is Sunday, March 22 at 7:30 p.m. For more information, please email the FSCJ Artist Series at [info@fscjartistseries.org](mailto:info@fscjartistseries.org)

**What if I can't find my tickets or they get lost in the mail?**

Tickets that have not been received, for any reason, including lost or stolen, will be held at Will Call under the original account-holder name as a Seat Location Pass, and may be picked up with a valid photo ID beginning 90 minutes prior to curtain time on the performance date ONLY. No exceptions.

**How and when will I receive my tickets?**

At the time of purchase, you will be able to select mail or will call. Hard tickets will be mailed to the address you provide or will be held at will call under the name on your account. Your name on your account should match the name on your photo ID, as you will need a photo ID to pick up your tickets at will call. E-Tickets or print at home tickets are not available.

For orders placed online, there will be delayed mailing starting one month prior to the first performance.

**Where can I learn more about HAMILTON?**

Website: [HAMILTONMusical.com](https://HAMILTONMusical.com)

Facebook: [HAMILTONMusical](https://HAMILTONMusical)

Instagram: [HAMILTONMusical](https://HAMILTONMusical)

Twitter: [@HAMILTONMusical](https://@HAMILTONMusical)

**Warning about unofficial ticket sellers:**

The ONLY OFFICIAL website for purchasing tickets to HAMILTON at the Times-Union Center is [www.fscjartistseries.org](http://www.fscjartistseries.org). Purchasing tickets from any other seller or website runs a high risk of receiving fraudulent tickets or paying extremely inflated prices. Ticket buyers who purchase tickets from a ticket broker or any third party should be aware that the FSCJ Artist Series is unable to reprint or replace lost, replicated, or stolen tickets and is unable to contact patrons with additional information. If you arrive at a FSCJ Artist Series performance with a fraudulent ticket, you will not be allowed entry.

**Price levels and map:**

| Seating Area    | Section | Price    |
|-----------------|---------|----------|
| Orchestra 1     | A       | \$419.50 |
| Orchestra 1 & 2 | B       | \$419.50 |
| Orchestra 1 & 2 | C       | \$267.50 |
| Orchestra 2     | D       | \$267.50 |
| Loge            | E       | \$267.50 |
| Orchestra 2     | F       | \$267.50 |
| Loge            | G       | \$166.50 |
| Orchestra 2     | H       | \$166.50 |
| Balcony         | I       | \$166.50 |
| Orchestra 2     | J       | \$111.50 |
| Balcony         | K       | \$111.50 |

